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Dealing With “Jerks in the Workplace” Draws Full Crowd

ROCKFORD, III.— Former Rock Valley College President, author and President of MDM Consulting Mike Mastroianni together with licensed clinical professional counselor Norm Dasenbrook presented, “Jerks in the Workplace,” a presentation on how to handle difficult people in the workplace. They spoke to a capacity crowd at the Rockford Chamber of Commerce’s “Breakfast Buzz” seminar on March 11th.

In their presentation, Mastroianni and Dasenbrook discussed practical and useful approaches to solving conflicts without damaging on-going relationships or detracting from productivity or service quality.

“The presentation by MDM Consulting really hit the mark and did so in a humorous and engaging manner. We all experience some difficult people in our workplaces and this session really delved into rationale and strategies to bring about successful and respectful outcomes,” said Rockford Chamber President and CEO Einar Forsman.

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MDM Consulting provides assistance to business leaders in the areas of leadership development, management and supervisory training, executive and management coaching, human resources extension and support (policy development, selection and search, labor relations, employee relations), survey and corporate culture development, and behavior skill development. MDM Consulting has worked with large and small businesses, family businesses, educational, healthcare and non-profit organizations.
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